

COMPANY QUALITY POLICY 2021

2B Control is a trading company, selling products and services, that believes in being an open system along with its customers, suppliers and collaborators as well as its own employees. We consider each one of our employees a key part to the company's success.

2B Control focuses on choosing the most qualified personnel. We are always driven to build a challenging work environment, meeting our staff personal skills and needs and developing everyone's professional growth.

2B Control sets goals to achieve, stating them clearly and frequently, in order to guide everyone's activities and efforts.

2B Control strives to work in a flexible way, adapting to the market needs in which it operates. We manage every activity as a specific project with its own planning, constant monitoring and analysis of the result.

2B Control firmly believes that it is vital to pay attention to customers' requests in order to best serve them; we work to provide prompt and effective feedbacks always striving for maximum efficiency in relation to the existing context.

A primary goal of 2B CONTROL Integrated Management System is to reach and maintain excellence in its performance. In order to attain these objectives every employee of the company and the company senior management shall commit to the following:

- Making Quality a primary concern at all levels of decision-making;
- Providing adequate resources to meet our Quality objectives;
- Having transparent system of reporting our Quality Performance to clients and community;

We demonstrate this commitment by:

- Promoting a positive Quality culture;
- Ensuring that employees are competent, properly trained and aware of hazards associated with their jobs;
- Measuring, monitoring and regularly reviewing company Quality performance as part of our management reporting and review processes to ensure continuous improvement, communicating results of these reviews to company employees;

In order to reach all fixed objectives this policy is spread among all internal and external personnel and periodically updated during Management Review.

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2B Control S.r.l.

Pag. 1 di 1